



City of Longview

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Agenda Summary Sheet

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CITY OF LONGVIEW / RIVERCITIES TRANSIT COMPLAINTS OF UNFAIR COMPETITION POLICY

SUMMARY STATEMENT:

The City of Longview Transit Department operates RiverCities Transit for the communities of Longview and Kelso. As the recipient of federal funds, the City/RiverCities Transit is required to have a procedure in place that documents the process for handling complaints by a private sector transportation provider that alleges unfair competition due to changes in RiverCities Transit's service structure as a result of grant funds obtained through the Washington State Department of Transportation or the Federal Transit Administration. The attached policy outlines the process for receiving and investigating complaints as well as a process for handling appeals.

FINANCIAL SUMMARY:

There are no anticipated financial impacts.

RECOMMENDED ACTION:

Motion to approve the City of Longview/RiverCities Transit Complaints of Unfair Competition Policy