

# Mint Valley Golf Course

Marketing Plan 2015

#### OFFERINGS

# What does Mint Valley Golf Course have to offer?

- 18 Hole, Par 71 Championship Course
- Practice Putting and Chipping Greens
- Covered Driving Range with Grass Tees
- Paved Cart Paths and Cart Rentals
- 20 Stall/40 Cart Storage Barn
- 6 Hole, Par 3 Course
- The 19<sup>th</sup> Hole Restaurant
- Private, Group, and Junior Golf Lessons
- Pro Shop
- Inside and Outside Group Seating (50-100 people)
- Year Round Golfing Due to Winter Sanding Program
- Men's and Women's Clubs



#### STRENGTHS

#### Why we succeed:

- Pass and Green Fees
   Comparable to Similar
   Sized Courses in Our
   Area
- No Membership Fees-Public Course
- Only Par 3 Course in the Area
- Covered Driving Range
- Great Customer Service
- Knowledgeable and Friendly Staff



#### WEAKNESSES

#### How to get better:

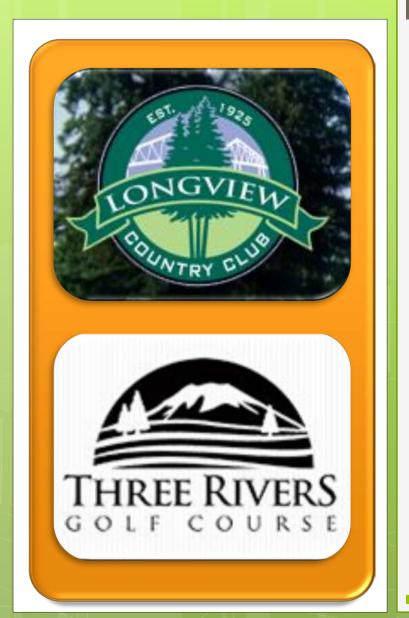
- Branding and Way-finding
- Lack of Large Event
   Opportunity Due to
   Building Size or Covered
   Outdoor Area.
- Additional Cart Storage
- City Wide Knowledge of Course



#### **OPPORTUNITIES**

#### What's out there?

- Collaboration with Parks and Recreation Department
- Updated Web Presence for User Optimization
- Expanded Social Media
   Outlets
- Local Schools Nearby
- Expanded Demographics to Bring New Golfers to the Course
- Other Events Besides Golf to Bring a Variety of Users to the Course



#### THREATS

#### Barriers to Success:

- 2 Other Comparable Courses in the Immediate Area
- Pricing Strategies of Other Courses
- Breaking the Stereotypes of Golfers and Golfing
- Proving the Benefits of Golf
- Competing for Family Recreation Dollars and Leisure Time

#### FINANCES

#### Where do we stand?

#### Play and Revenue Reports

2014 and 2013 Yearly Reports 2015 Jan, Feb, Mar, Apr

#### Annual Pass Sales 2015 vs. 2014

Senior: 78 Y-T-D vs. 66

Adult: 27 Y-T-D vs. 28

Junior: 10 Y-T-D vs. 26

#### 2015 Mint Valley Tournament Schedule

19 Hosted by Mint Valley (+4 from 2014)

#### 2015 Outside Tournaments and Events

14 Reserved to Date- 4 New Events (16 in 2014) 2015 – 600+ Golfers reserved (500 Golfers 2014)

### MARKETING

# Golf Manager Contract:

Contractor shall expend no less than \$3,000 per year in advertising designed to promote golf at the Golf Course. In addition, Contractor shall pay 20% of the cost of jointly offered advertising programs agreed upon by both parties.

### MANAGER

# 2015 Planned Marketing:

- Local High School Sports Guide
- Daily News Programs & Pass Specials
- Great Saving Coupon
- Dex Phonebook and Online Ads
- Local Radio Ads
- Oregonian Ads and Coupons
- Tree Carvings of Eagles and Owl
- City Info Weekly Updates
- Flyers for Tournaments and Programs
- Usage of Golf Now Plus Program

### 2015 Events

# Cowlitz County Memorial Weekend 3 Course Tournament

#### PARTNERSHIP

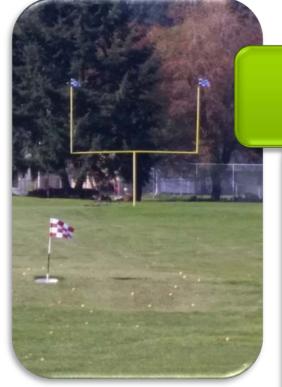


Par 3 Party Rentals & Golf Lessons w/Parks & Rec

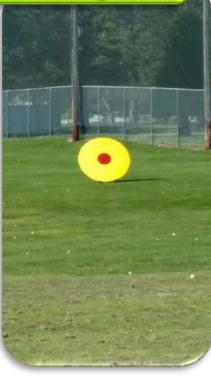




# UNIQUE & FUN



Driving Range



Hole 10



# Way-Finding to the Course:











# Tennant Way City Owned Billboard:



# Additional Cart Barn Storage:

The Mint Valley Cart Barn has been filled to capacity at 40 carts for the past 20+ years. Extra storage would bring in additional revenue in cart barn storage fees as well as potential annual pass memberships and visitor greens fees.

More Information to Follow







# Time Consuming Tasks Critical to Success

Social Media
Email Pushes
Website Operation
Search Engine Optimization
Online Reviews
GolfNow Experts Manage Sales and Marketing



#### Managing tee time inventory for maximum rounds

- Monitor tee sheet throughout the day
- First pricing review and update in the morning
- Second pricing update if inventory warrants
- Alert golfers to the updates using social media, email, and phone calls

#### Dedicated to expanding course's local brand

- Committed to building database
- Manage online listings for search optimization
- Manage social media
- Manage ratings and reviews strategy

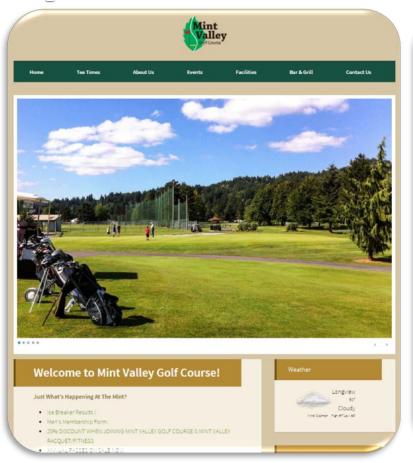
#### Know how course is doing today and what's coming tomorrow

- 24/7 access to sales reports through the dashboard
- Weekly calls with Revenue Specialist
- Track key performance indicators
- Manage golfer satisfaction score and deliver monthly forecasts

#### BRANDING

# WEBSITE OPERATION

#### Updated • Mobile Ready • User Friendly







#### So what does it cost?

In consideration for GolfNowPlus managing sales and marketing on behalf of Mint Valley, the City of Longview agrees to pay a commission of 5% for all rounds booked through GolfNow's distribution channels.

#### So what does that look like?

In 2014, the City of Longview grossed \$55,074 in greens fees by utilizing current GolfNow services. 5% of last year's services would amount to \$2,754 to fulfill the contract with GolfNow Plus.

### 2014 ROUNDS

# Play Report Online Reservations vs. Other Options



#### 31,689 Total Rounds Played in 2014

10,682 Rounds - Season Pass Plays

1,548 Rounds - Par 3 Plays

9,480 Rounds - 18 Hole Plays

9,979 Rounds - 9 Hole Plays



#### GolfNow 2014 Booked Tee Times

3,489 18 and 9 Hole Tee Reservations Reserved on Golf Now

17.9% of all 18 and 9 hole tee time bookings made online

#### GOLFERS

# Online Booking Profile:



Motion to approve entering into the GolfNow Plus marketing services agreement, contingent on contract review and terms agreed upon by city afforney.



Recommended

Action:

